

# Gigamon Security Professional Services

## Service Description

Gigamon Security Professional Services (SPS) accelerates utilization and maximizes Gigamon ThreatINSIGHT™ ROI through real-world shoulder-to-shoulder enablement services for your security staff.

## Features and Benefits

Service Feature	Benefits
Hit the Ground Running	<ul style="list-style-type: none"> <li>+ Writing Gigamon ThreatINSIGHT Portal Queries — How to write effective IQL and use facets</li> <li>+ Detection customization and effective tagging — Configuring detection to work with tags and further segment alerts based on end point priority</li> <li>+ Day one readiness — Threat hunting training</li> </ul>
Compromise Assessment Lite	<p>Analyze target-environment network metadata for evidence of targeted attacker activity, crime/ransomware and insider threats.</p> <p>The following will be reviewed and documented:</p> <ul style="list-style-type: none"> <li>+ ThreatINSIGHT Query development and methodology</li> <li>+ Events and metadata of interest</li> <li>+ Network statistics</li> </ul>
<b>Network Forensics and Incident Response</b>	
SPS Special Tools	<p>Enable support for Gigamon SPS custom tools:</p> <ul style="list-style-type: none"> <li>+ Enable and customize ThreatINSIGHT Hunt</li> <li>+ Enable and customize ThreatINSIGHT reports</li> </ul>
Incident Response Support	<p>Support incident response engagements:</p> <ul style="list-style-type: none"> <li>+ Daily triage of target environment for indicators of compromise</li> <li>+ Detections review and triage</li> <li>+ Network forensics analysis documentation</li> </ul>

## Ordering Information

### USE THIS SKU FOR ONE OR MORE OF THE ABOVE SERVICES

Part Number	Description
IPS-PSR-NFS	Network Forensics Assistance – one hour, use within 12 months. <ul style="list-style-type: none"><li>+ Review network detections to validate alerts and provide detailed information with investigative guidance</li><li>+ Perform network threat hunting to search for evidence of suspicious or malicious activity</li><li>+ Demonstrate management of network related incident response tracking</li></ul> <p>*Includes up to one hour of Network Forensics Assistance, used within 12 months of services kickoff date.</p>

## For More Information

For more information, please contact Gigamon Customer Success at [Customer.Success@gigamon.com](mailto:Customer.Success@gigamon.com) or visit [www.gigamon.com](http://www.gigamon.com).

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