GigaHEALTH™ Network Assessment Service

Service Description

The GigaHEALTH™ Network Assessment delivers in-depth analysis and improvement recommendations for your deployed Gigamon network in order to maximize visibility, security, and business value from the Gigamon technology investment. Achieve optimal performance of existing security and network tools by directing the right traffic to tools as needed to best perform their respective functions.

Features and Benefits

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<th>Service Feature</th>
<th>Benefits</th>
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| GigaHEALTH Network Assessment Components | + Pre-Assessment Review — Initial review of the Gigamon deployment environment  
+ Network Assessment — Full inquiry to gather information needed for the Assessment Report including Architectural Review and Deployment Functionality Review  
+ Network Assessment Review — Deliver and interactively review the Network Assessment Report |

Network Assessment Engagement and Report Components

| Pre-Assessment Examination | Review and summarize Gigamon shipping and service records for advanced knowledge of your deployment.  
+ Gigamon product matrix identifying hardware and software purchased  
+ Review Gigamon Support incidents and product performance for trend analysis  
+ Connected tools capacity, potential oversubscription, performance limitations and overall network health |
| Architectural Review | Deployed topology and equipment lifecycle to prepare lifecycle management recommendations:  
+ Firmware/code release deployed vs. available — Identify upgrade options and recommendations  
+ Equipment faults — Review logs and port stats to determine if equipment is operating normally  
+ Equipment capacity — Review Flowmaps, GSOP maps, tool ports or any other statistics  
+ Equipment configuration health — Review configuration parameters for improvement recommendations |
| Deployment Functionality Review | Determine and document deployed Gigamon equipment efficiencies with suggestions and recommendations:  
+ Flow Mapping®, GigaSMART®, Clustering, AFI/AMI, etc., upgrade options and strategies  
+ Network diagram and/or list of connected equipment to tool ports and in the network to determine tools platforms, tools capacity and other network characteristics |
| Assessment Report | Deliver and interactively review the Network Assessment Report including but not limited to the items described above. |
### Ordering Information

**USE THIS SKU FOR ONE OR MORE OF THE ABOVE SERVICES**
Service engagement based on network size and complexity. Contact our Customer Success team for the quantity required of SKU below.

<table>
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<tr>
<th>Part Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>GPS-PSR-GNA</td>
<td>Remote GigaHEALTH Network Assessment, used within six months of services kick off date. Optimization assistance which provides remote Gigamon resources to collect, analyze and provide optimization recommendations for customer’s Gigamon solution.</td>
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### For More Information

For more information, please contact Gigamon Customer Success at Customer.Success@gigamon.com or visit www.gigamon.com.