

## Gigamon Products Terms and Conditions Electronic Version updated March 6, 2026

PLEASE READ CAREFULLY: THE INDIVIDUAL ASSENTING TO THESE GIGAMON PRODUCTS TERMS AND CONDITIONS ON BEHALF OF A CUSTOMER REPRESENTS AND WARRANTS THAT HE OR SHE HAS FULL AUTHORITY TO BIND THE CUSTOMER TO THESE TERMS AND CONDITIONS (THE "AGREEMENT"). THIS AGREEMENT GOVERNS CUSTOMER'S RIGHT TO ACTIVATE A SOFTWARE LICENSE, AND/OR DOWNLOAD, INSTALL AND USE THE GIGAMON PRODUCTS. BY ASSENTING TO THIS AGREEMENT (EITHER BY CLICKING "ACCEPT", CHECKING A BOX, SUBMITTING A PURCHASE ORDER OR DOWNLOADING, INSTALLING, ACCESSING OR USING A GIGAMON PRODUCT), THE CUSTOMER ASSENTS TO THIS AGREEMENT, WHICH WILL BE DEEMED A BINDING CONTRACT BETWEEN CUSTOMER AND GIGAMON WITH A PRINCIPAL PLACE OF BUSINESS AT 3300 OLCOTT ST., SANTA CLARA, CA 95054, UNLESS CUSTOMER HAS ANOTHER VALID CONTRACT FOR THE PURCHASE AND USE OF GIGAMON'S PRODUCTS AND SERVICES. IF THE CUSTOMER DOES NOT AGREE TO OR CANNOT COMPLY WITH THIS AGREEMENT OR IF THE INDIVIDUAL DOES NOT HAVE AUTHORITY TO BIND THE CUSTOMER, THEN DO NOT ASSENT AND THE CUSTOMER WILL NOT BE AUTHORIZED TO DOWNLOAD, INSTALL OR USE THE PRODUCTS.

### 1. Definitions.

- a. **"Affiliate"** means a direct or indirect wholly-owned subsidiary of Customer.
- b. **"Authorized Channel Partner"** means any reseller channel partner authorized by Gigamon.
- c. **"Authorized Contractor"** means any individual or entity (other than a Gigamon competitor) that Customer authorizes to have access or use of a Product solely on behalf of and for Customer's Internal Use (as hereinafter defined).
- d. **"Documentation"** or **"Specifications"** means the technical end-user documentation published by Gigamon for the applicable Product.
- e. **"Hardware"** means any Gigamon branded hardware product that is purchased by Customer directly from Gigamon or through an Authorized Channel Partner.
- f. **"Pre-Release Software"** means any Software that is designated by Gigamon as any pre-commercial release Software (indicated by terms such as "alpha," "beta," "trial," "draft" or the like).
- g. **"Products"** means, collectively, Software, Gigamon Hardware, and/or any combination thereof.
- h. **"Software"** means any object or binary code or firmware, any accompanying Documentation, and any upgrades or updates therefor, that are provided by Gigamon or an Authorized Channel Partner on Gigamon's behalf and that are either (i) included with or embedded in the Gigamon Hardware, or (ii) provided as a separate software product.
- i. **"Support"** means having access to Gigamon's technical support and maintenance personnel and other resources for the Products as further described at [www.gigamon.com/SupportAgreement.pdf](http://www.gigamon.com/SupportAgreement.pdf) (the "Support Terms").
- j. **"Supported Virtualization Environment"** means any virtual computing environment supported by the applicable Software as specifically set forth in the applicable Documentation.
- k. **"Term License"** means a license granted by Gigamon to Customer for Software in which the license is limited in duration. The duration of the Term License will be the time period set forth in the applicable quote issued by Gigamon and / or in a purchase order accepted by Gigamon. If any Software is licensed under a Term License, the limited license granted in Section 2(a) will commence on the date the software is made available for download or the license key associated with the Software is issued (or as otherwise set forth on the purchase order) and will expire on the last day of the Term License. When a Term License expires, the corresponding Software may no longer function and in any event Customer shall not continue to access or use the Software (and underlying Hardware, if applicable) unless a new Term License is purchased).
- l. **"Transmission Data"** means information related to the Products in use by Customer (such as associated licenses, data-usage, performance, stability, and technical support). Transmission Data does not include (i) Customer proprietary data processed by the Products, or (ii) personal data, financial data, PCI or protected health information.

2. **License Grant.** Software is made available by Gigamon as Pre-Release Software, Limited Availability, or commercially released Software (either with a Term License or a perpetual license). Subject to and conditioned upon Customer's compliance with the restrictions and terms set forth in this Agreement and full payment of applicable fees to Gigamon or an Authorized Channel Partner, the following license terms apply. Except as set forth in this Section 2, no other licenses are granted by implication, estoppel or otherwise.
  - a. **Commercial Software License.** Gigamon hereby grants to Customer a non-exclusive, worldwide, non-sublicensable (except as expressly set forth in Section 2(b)), non-transferable perpetual license or Term License, as applicable, to use the Software, in object code format only, for Customer's internal network visibility purposes ("**Internal Use**") solely with Gigamon Hardware and/or a Supported Virtualization Environment. Customer's use of the Products will be based on Gigamon's applicable license metrics (e.g., number of units or capacity purchased) as set forth in a quote issued by or on behalf of Gigamon and / or in a Supplement located at <https://www.gigamon.com/support/terms-and-conditions.html>.
  - b. **Sublicense Rights.** Gigamon further grants Customer the right to sublicense Customer's rights under Section 2(a) to Customer's Authorized Contractors without further sublicense rights; provided that: (i) such sublicensed rights are for the sole purpose of providing services to Customer for its Internal Use and are subject to all of the terms and conditions herein, and (ii) Customer will be liable for any actions of, or failure to act by, the Authorized Contractors as if such actions or inactions were Customer's, and any breach by Authorized Contractors of the terms or conditions herein is a breach by Customer.
  - c. **Limited Availability Software License.** If the Software provided under this Agreement is Limited Availability Software ("LA Software"), Gigamon hereby grants Customer a limited, non-exclusive, worldwide, non-sublicensable, non-transferable license to download and install such LA Software for its internal use, solely with Gigamon Hardware and/or a Supported Virtualization Environment. Customer acknowledges and agrees that in exchange for LA Software access, Gigamon is granted access to telemetry data from Customer's use of LA

Software, including AI prompts entered, and limited anonymized PII data, for purposes of Gigamon supporting and improving the LA software. Collected PII data will have identifiable markers removed, such as IP addresses, hostnames, and MAC addresses. Customer shall receive access to the standard technical support that Gigamon provides for LA Software. If Customer opts-out of providing telemetry data to Gigamon, access to the LA Software and the license to same will immediately terminate. The limited license granted in this Section 2(c) expires one (1) year after download unless otherwise mutually agreed upon in writing by the parties.

- d. **Pre-Release Software License.** If the Software provided under this Agreement is Pre-Release Software, Gigamon hereby grants Customer a limited, non-exclusive, worldwide, non-sublicensable, non-transferable license to download and install such Pre-Release Software for its internal, non-production use and evaluation. Customer acknowledges that the Pre-Release Software is Gigamon confidential information and may not operate correctly, may be substantially modified prior to first commercial shipment, or may be withdrawn completely. Customer's use of the Pre-Release Software is at Customer's sole risk and expense, and Gigamon will have no liability in connection with any Pre-Release Software. Customer shall have no right to any Support for Pre-Release Software; provided, however, Gigamon may in its sole discretion provide Support for such Software. The limited license granted in this Section 2(d) expires thirty (30) days after download unless otherwise mutually agreed upon in writing by the parties.
  - e. **Evaluation.** If a Software and/or Hardware Product is provided for "evaluation," "trial," or similar temporary-use purposes ("**Evaluation**"), notwithstanding anything to the contrary in this Agreement, Customer may only use such Product for its internal demonstration, test, or evaluation purposes, and not for any other purpose, including without limitation not for production or commercial purposes. Customer's right to use the Product is for the period of time specified by Gigamon. If no period of time is specified by Gigamon, Customer's right to use the Product is limited to thirty (30) days. Customer agrees to return to Gigamon any Hardware and/or destroy any Software, including all backup copies, and accompanying Documentation provided by Gigamon in connection with the Evaluation within thirty (30) days following the expiration of the Evaluation period. If Hardware is not returned by such date, Gigamon will invoice Customer for the Hardware at the price previously agreed upon by the parties or the then-current list price if a price was not previously agreed upon. Payment will be due within thirty (30) days of the invoice date. Customer shall be solely responsible for all customs and other delivery fees associated with the return of the Hardware. Customer shall be responsible for the replacement cost of any Hardware in the event of any damage to or loss (including theft) of such Hardware prior to receipt of such Hardware by Gigamon. Upon request by Gigamon, Customer will provide Gigamon with written certification of Customer's discontinued use and destruction of all Evaluation Software and accompanying Documentation. Gigamon will have no liability in connection with any Evaluation Products. Customer shall have no right to any Support for Evaluation Products; provided, however, Gigamon may, in its sole discretion, provide Support for such Products.
  - f. **Affiliates.** Any Affiliate may purchase Products hereunder provided that it shall be bound by and comply with all the terms and conditions of this Agreement applicable to Customer, and Customer shall remain responsible for Affiliate's acts and omissions unless Affiliate and Gigamon have entered into separate terms and conditions.
3. **Restrictions.** Other than as expressly permitted by this Agreement, Customer is not licensed to and will not, nor will it authorize or permit any third party to:
- a. sublicense, copy, duplicate, disclose, distribute, modify, exploit or create derivative works of the Products;
  - b. commercialize the Products (or any functionality or feature of the Products) in any way, including for third parties, whether as an application service provider, or on an outsourcing, membership or subscription, rental, service bureau, or other managed, hosted or similar basis;
  - c. use Software that is licensed for a specific device, whether physical or virtual, on another device;
  - d. decompile, reverse translate, disassemble, or reverse engineer any Software (except and only to the extent permissible by applicable law despite this prohibition) or cause any Software to be subject to any open source obligations;
  - e. remove any proprietary markings or copyright notices from any Gigamon Hardware or Software, or translate any Software into any other format or language without Gigamon's prior written consent;
  - f. publicly display, transmit or use Documentation for any other purpose other than to support Customer's authorized use of the Products for its internal business purposes;
  - g. analyze, use or otherwise access the Products or any related API to create a similar or competitive product or service, to copy the Product features or functionality, or to migrate to a Gigamon Competitor's offering;
  - h. analyze or use the Product for any benchmarking study or other competitive purposes unless Gigamon has reviewed and approved of the methodology, assumptions and other parameters of the study; or
  - i. reproduce, modify, disclose, distribute, sublicense, license or otherwise transfer any implementation of Gigamon's application programming interfaces (APIs) except to support Customer's Internal Use.
4. **Payment, Taxes, Delivery and Late Charges.** This Section 4 applies to purchases by Customer directly from Gigamon. If Customer chooses to purchase Products and/or Support from an Authorized Channel Partner, the purchase of such Products or Support will be subject to the terms and conditions of this Agreement, except payment, taxes and delivery terms will be agreed upon by and between Customer and the Authorized Channel Partner.
- a. **Payment.** Customer shall pay Gigamon the fees for Products and Support within thirty (30) days of the date of the applicable invoice. Unless otherwise specified in a quote issued by Gigamon, all fees are payable in US dollars. Customer agrees that its purchase of Products and Support under this Agreement is not contingent on the availability of any future features or functionality.
  - b. **Taxes.** Quoted prices exclude, and Customer shall be responsible for paying, any and all taxes, duties, levies, tariffs and other governmental assessments imposed or assessed by any federal, state, local or foreign jurisdiction related to or arising out of Customer's purchase, use or importation of the Products and/or Support excluding taxes based on Gigamon's income. In the event Gigamon is

required to pay any such tax, duty, levy, tariff or assessment, Customer agrees to promptly reimburse Gigamon in full for such amount following notice from Gigamon.

- c. **Delivery.** Quoted prices exclude, and Customer shall be responsible for paying, all freight, insurance and other shipping expenses. In the event Gigamon is required to pay any such freight, insurance or other shipping charges, Customer agrees to promptly reimburse Gigamon in full for such amount following notice from Gigamon. Hardware and any Software that is preloaded on Hardware are delivered FCA Carrier (Incoterms 2020) and deemed accepted upon delivery. Software that is not preloaded on Hardware is delivered and deemed accepted when made available for Customer to download. Title to Hardware purchased by Customer, excluding any embedded Software or preloaded Software applications, transfers to Customer upon delivery to Gigamon's designated freight carrier.
  - d. **Late Charges.** Any amount not paid when required hereunder shall accrue interest until paid in full, at the lesser of: (i) the rate of 1.5% per month; or (ii) the highest amount permitted by applicable law.
5. **Ownership.** The license(s) granted in this Agreement is/are not a transfer or sale of Gigamon's or its licensors' ownership rights in the Software (including any copies) or in any of their respective intellectual property. Except for the license(s) specifically granted in this Agreement, Gigamon and its licensors retain all right, title, and interest in and to the Software, the related source code and intellectual property therein, and any and all modifications or derivatives thereof.
  6. **Open Source Software.** The Software may include components subject to the terms and conditions of open source software licenses (such components, the "**Open Source Code**"). To the extent applicable, Gigamon will identify Open Source Code included with Software in or through the applicable Product itself. Some of these licenses require Gigamon to provide the Open Source Code on the terms of the open source license instead of the terms of this Agreement. In that case, the terms of the open source license will apply, and Customer will have the rights granted in such licenses to the open source software itself, such as access to source code, right to make modifications, and right to reverse engineer. Notwithstanding the foregoing, if Customer is using the Software in the form provided, in accordance with Customer's permitted scope of use, with no distribution to third parties, then none of these open source licenses impose any obligations on Customer beyond what is stated in the Agreement. To the extent required by the applicable open source license, Gigamon will make available the required source code for the Open Source Code in response to Customer's request emailed to [legal@gigamon.com](mailto:legal@gigamon.com).
  7. **Limited Warranties and Disclaimers.** Gigamon offers a Limited Hardware and Software Warranty for its Products as published at [www.gigamon.com/warranty.pdf](http://www.gigamon.com/warranty.pdf) (the "**Limited Warranties**"). EXCEPT FOR THE LIMITED WARRANTIES, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PRODUCTS AND SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS AND GIGAMON AND ITS LICENSORS DISCLAIM ALL WARRANTIES RELATING TO THE PRODUCTS AND SERVICES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, NONINFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE. THE PRODUCTS ARE NOT FAULT-TOLERANT AND ARE NOT DESIGNED OR INTENDED FOR USE IN ANY HAZARDOUS ENVIRONMENT REQUIRING FAIL-SAFE PERFORMANCE OR OPERATION. THE PRODUCTS ARE NOT FOR USE IN THE OPERATION OF AIRCRAFT NAVIGATION, NUCLEAR FACILITIES, CRITICAL COMMUNICATION SYSTEMS, WEAPONS SYSTEMS, DIRECT OR INDIRECT LIFE-SUPPORT SYSTEMS, AIR TRAFFIC CONTROL, OR ANY OTHER APPLICATION OR INSTALLATION WHERE FAILURE COULD RESULT IN DEATH, SEVERE PHYSICAL INJURY, OR PROPERTY DAMAGE. THESE LIMITATIONS APPLY EVEN IF GIGAMON HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.
  8. **Support Services.** All Support is provided to Customer for a separate fee and is subject to the Support Terms.
  9. **Late Renewals.** For any late-renewals of term license subscriptions, Customer will be charged a reinstatement fee equal to fifteen (15%) percent of the annual value of the renewal fee, in addition to retroactive fees to cover the renewed term-license subscription, commencing from the date that the original term licenses expired through the expiration of the applicable renewal period for the term license.
  10. **Transmission Data.** When enabled by Customer through the GigaVUE-FM Fabric Manager console ("**Fabric Manager**"):
    - a. **Transmissions to Gigamon.** Customer's Fabric Manager will transmit to Gigamon certain Transmission Data that may be used for (i) providing services and support to Customer, (ii) updating, supporting, measuring and improving the Products or roadmaps, (iii) billing, account management, or internal reporting, (iv) anonymizing and aggregating Transmission Data for statistical analysis, and (v) compliance with agreements, applicable law, regulation or government requests.
    - b. **Transmissions to Customer.** Gigamon will transmit to Fabric Manager Transmission Data used to enable Customer's Product licenses (e.g., license entitlements).
    - c. **Deactivation.** Customer may disable transmission of Transmission Data at any time via Fabric Manager, which may limit Gigamon's ability to provide certain features, Support or other services.
    - d. **Transmission Data Usage.** Gigamon will only use the Transmission Data as described herein.
  11. **Customer Use of Products.** Customer has the sole obligation to manage, secure, and oversee its network and tools in compliance with applicable law, and to provide notices and obtain consents, as necessary, to its users that their use of Customer's computers, electronic appliances, and devices (and those of users on Customer's network) may be monitored, inspected, or decrypted by Customer.
  12. **Confidentiality.**
    - a. **Definition.** "Confidential Information" means non-public information provided by one party ("**Discloser**") to the other ("**Recipient**") that is designated as confidential or reasonably should be considered as such, excluding information that is (i) in or becomes part of the public domain (other than by disclosure by Recipient in violation of this Agreement); (ii) previously known to Recipient without an obligation of confidentiality and demonstrable by the Recipient; (iii) independently developed by Recipient without use of Discloser's Confidential Information; or (iv) rightfully obtained by Recipient from third parties without an obligation of confidentiality.

- b. **Restrictions on Use.** Recipient shall (i) only use Discloser's Confidential Information to exercise its rights and/or to perform under this Agreement, (ii) use the same degree of care to prevent unauthorized use and disclosure of Discloser's Confidential Information as it does for its own confidential information, but in no event less than reasonable care, and (iii) with respect to Recipient's employees and Authorized Contractors, limit access only to those employees and Authorized Contractors who have a need to access such Confidential Information and who are subject to confidentiality obligations at least as restrictive as those specified herein.
- c. **Exceptions.** Recipient may disclose Discloser's Confidential Information to the extent required by any court, governmental or regulatory body, or law or regulation, provided that, if legally permissible, Recipient shall provide prompt written notice to Discloser of such disclosure.
- d. **Destruction.** Upon written request of Discloser, Recipient shall return or destroy Discloser's Confidential Information, provided that Recipient may retain Discloser's Confidential Information that (i) it is required to keep for compliance purposes under applicable law, professional standards, a court or regulatory agency, or (ii) was created electronically pursuant to automatic or ordinary course archiving, back-up, security or disaster recovery systems or procedures, provided that any such retained information shall remain subject to this Agreement. Upon Discloser's request, Recipient will provide Discloser with written confirmation of destruction in compliance with this provision.

13. **Term and Termination.** This Agreement is effective as of the date of Customer's assent as set forth in the first paragraph and shall continue until terminated. A party may terminate this Agreement for cause upon written notice for the other party's material breach of the Agreement which remains uncured thirty (30) days after receipt of written (including by email) notice thereof. Upon the termination of this Agreement, all definitions and Sections 1, 3, 4, 5, 7, 12 through 23 shall survive termination for any reason and all other licenses and obligations shall terminate. Nothing contained herein shall limit any other remedies that either party may have for the default of the other party under this Agreement nor relieve either party of any of its obligations incurred prior to any expiration or termination of this Agreement. Upon termination of this Agreement, Customer will stop using equipment with embedded Software and destroy or delete all copies of downloaded Software from any of its devices or storage devices.

14. **Limitation of Liability.** TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EXCEPT FOR: (i) PERSONAL INJURY, DEATH OR TANGIBLE PROPERTY DAMAGE; (ii) MISUSE OR VIOLATION OF A PARTY'S INTELLECTUAL PROPERTY RIGHTS BY THE OTHER PARTY; (iii) PAYMENT OBLIGATIONS FOR PRODUCTS, SUPPORT OR SERVICES; (iv) GROSS NEGLIGENCE, WILLFUL MISCONDUCT OR FRAUD BY A PARTY, ITS EMPLOYEES OR AGENTS AND/OR (v) AMOUNTS PAYABLE TO THIRD PARTIES UNDER SECTION 17 ("INTELLECTUAL PROPERTY INDEMNIFICATION") IN NO EVENT WILL:

- a. GIGAMON OR ITS LICENSORS OR CUSTOMER BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, INDIRECT, INCIDENTAL, OR PUNITIVE DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, DATA OR INFORMATION, COSTS OF PROCUREMENT OF SUBSTITUTE PRODUCTS OR SERVICES, OR BUSINESS INTERRUPTION) ARISING OUT OF OR RELATED TO THIS AGREEMENT AND ANY PRODUCTS OR SERVICES, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES; AND
- b. EITHER PARTY'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT AND ANY PRODUCTS OR SERVICES EXCEED THE FEES PAID BY CUSTOMER IN THE TWELVE (12) MONTHS PERIOD BEFORE THE EVENT GIVING RISE TO SUCH LIABILITY.

THESE LIMITATIONS WILL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SPECIFIED IN THIS AGREEMENT. MULTIPLE CLAIMS SHALL NOT EXPAND THE LIMITATIONS SPECIFIED IN THIS SECTION 14.

- 15. **Usage Reporting.** Customer will provide reasonable information and details (e.g. volume & capacity usage data) regarding Product licenses activated, deployed or decommissioned within five business days of any written request, so long as Gigamon does not make more than one request during any 12-month period, unless Customer is found to have exceeded its licenses. Upon request, an authorized representative of Customer shall certify the foregoing in writing. If Customer has used the Software in excess of the limits permitted on the applicable Supplement, quote and / or purchase order, Customer will (i) promptly comply with this Agreement, and (ii) pay the additional fees due based on Gigamon's then-current list price or previously agreed pricing that remains in effect.
- 16. **Intellectual Property.** The Gigamon name, its logo, and all other names, logos, or icons identifying Gigamon and its programs, products, and services are proprietary, and user thereof without Gigamon's express written permission is strictly prohibited. If Customer or its Authorized Contractors, in their discretion, provide any feedback to Gigamon concerning the functionality and performance of the Products or any services (e.g., identifying potential errors, enhancements and improvements) ("**Feedback**"), Gigamon shall be entitled to use Feedback for any purpose without restriction or remuneration of any kind with respect to Customer and/or its representatives.
- 17. **Intellectual Property Indemnification.** Gigamon will, at its cost and expense, (i) defend any claim brought against Customer by an unaffiliated third party alleging that the Product infringes such third party's copyright, patent or trademark rights, and (ii) pay any settlement of such claim or any damages finally awarded to such third party by a court of competent jurisdiction as a result of such claim. Gigamon's obligations above are conditioned on Customer notifying Gigamon promptly in writing of the claim or threat thereof and giving Gigamon sole control and authority over, and information for and assistance with, the defense and settlement thereof. Gigamon will have no liability for any claim based upon (a) the combination, operation or use of any Product supplied hereunder with equipment, devices or software not supplied by Gigamon; (b) alteration or modification of any Products; (c) the failure to install any update or revision made available by Gigamon; or (d) Gigamon's compliance with Customer's specifications, designs, or instructions. Customer may participate in the defense or settlement of any claim at its cost. If an injunction or order is obtained against Customer's use of any Product by reason of such allegations of infringement, Gigamon will, (or if in Gigamon's reasonable opinion the Product is likely to become the subject of a claim of infringement, Gigamon may), at its expense: (1) procure the right to allow Customer to continue to use the applicable Product; (2) replace the applicable Product with a non-

infringing functionally equivalent product at no cost to Customer, (3) modify the applicable Product or take other action so that the applicable Product becomes non-infringing; or (4) if none of the foregoing remedies are commercially practical, terminate this Agreement, and, upon Gigamon's receipt of the infringing Product from Customer, refund the applicable fees received by Gigamon (i) for Hardware subject to straight-line depreciation over a three (3) year period from purchase; or (ii) for Term License Software and Support, a pro-rata amount of any pre-paid fees for the remainder of the term. THE FOREGOING STATES THE ENTIRE OBLIGATION OF GIGAMON AND CUSTOMER'S SOLE REMEDY WITH RESPECT TO INFRINGEMENT OF THIRD PARTY INTELLECTUAL PROPERTY RIGHTS OF ANY KIND.

18. **Compliance with Laws and Export Restrictions.** Each party shall comply with all applicable laws and regulations in connection with its performance under this Agreement and its use of the Products and Documentation. Customer agrees that it shall not use, export, re-export, transfer, or otherwise make available the Products or Documentation in violation of any U.S., E.U. and other applicable import, export, and re-export control laws and regulations. Failure to comply with the foregoing sentence will be considered a material breach of this Agreement and Customer will indemnify Gigamon from any related damages.
19. **Third Party Agreements.** Customer is responsible for obtaining and maintaining all telecommunications, broadband, computer equipment, and services needed to access and use the Products and for paying all charges related thereto. Products may contain features designed to interface with applications or services that are separately provided or made available by third parties ("**Third-Party Services**"). In order to use a feature in connection with a Third-Party Service or the Third-Party Service, Customer must have an agreement with the provider of the relevant Third-Party Service. If the Third-Party Services are no longer available or if the applicable third-party provider no longer allows the Third-Party Services to interface with a Product, then such features will no longer be available or function with a Product. Gigamon and the provider of the applicable Third-Party Service disclaim all warranties, indemnities, obligations, and other liabilities in connection with any interface or integration with the Third-Party Service. Further, Gigamon disclaims all warranties, indemnities, obligations, and other liabilities in connection with any Third-Party Service.
20. **US Government Rights.** The Products and Documentation are "commercial items," as that term is defined in FAR (48 C.F.R.) 2.101, consisting of "commercial computer software" and "commercial computer software documentation," as such terms are used in FAR 12.211 and 12.212. Consistent with FAR 12.211 and 12.212 and DFARS (48 C.F.R.) 227.7202 -1 through 227.7202-4, the Products and Documentation are being licensed to U.S. government end users under the license(s) customarily provided to the public as forth in this Agreement. If this Agreement fails to meet the Government's needs or is inconsistent in any way with Federal law, and the parties cannot reach a mutual agreement on terms for this Agreement, the Government agrees to terminate its use of the Products and return such Products and any other software or technical data delivered as part of the Products, unused, to Gigamon. In addition, DFARS 252.227-7015 (Technical Data - Commercial Items) applies to technical data acquired by Department of Defense agencies. This U.S. Government Rights clause in this Section 20 is in lieu of, and supersedes, any other FAR, DFARS, or other clause, provision, or supplemental regulation that addresses Government rights in computer software or technical data under this Agreement.
21. **Equitable Relief.** Customer acknowledges and agrees that Software is confidential and proprietary to Gigamon and its licensors and contains valuable trade secrets and any breach of this Agreement affecting intellectual property rights may cause irreparable injury for which monetary damages would be an inadequate remedy and Gigamon will be entitled to seek equitable relief (without a requirement to post a bond) in addition to any remedies it may have under this Agreement or at law.
22. **Force Majeure.** Neither party shall be liable for, nor shall either party be considered in breach of this Agreement due to any failure to perform its obligations under this Agreement (other than its payment obligations) as a result of a cause beyond its control, including but not limited to, act of God or public enemy; act of terrorism; act, order, requirement or advisory of any military, civil or regulatory authority; change in any law or regulations; fire, flood, earthquake, storm, epidemic, pandemic, viral or communicable disease outbreak, quarantine, national emergency, or other like event; shortages or stoppages based on reasonable fear for the safety of personnel due to any of the foregoing events; supply chain disruption; disruption of transportation systems; disruption or outage of communications, power or utility; labor problem; lack of or inability to obtain fuel, power, components or materials; or any other cause, whether similar or dissimilar to any of the foregoing, that could not have been prevented with reasonable care.
23. **General.** This Agreement and performance by the parties hereunder shall be construed in accordance with the laws of (i) the State of California, U.S.A. if Customer's principal place of business is in the Americas (an "**Americas Customer**"), (ii) England & Wales if Customer's principal place of business is in EMEA (an "**EMEA Customer**"), or (iii) Singapore if Customer's principal place of business is in APAC or Japan (an "**APAC Customer**"), in each case without regard to conflicts of laws provisions thereof. For any action or proceeding arising from or relating to this Agreement, Customer and Gigamon consent to the exclusive jurisdiction of, and venue in (a) the state and federal courts within the Northern District of California if Customer is an Americas Customer, (b) the courts of competent jurisdiction located in London, England if Customer is an EMEA Customer, or (c) the courts of competent jurisdiction located in Singapore if Customer is an APAC Customer. The Uniform Computer Information Transactions Act and the United Nations Convention on the International Sale of Goods shall not apply. Notwithstanding the foregoing, disputes regarding the actual or alleged violation of Gigamon's intellectual property rights or the collection of overdue invoices shall be governed by California law and may be brought in the state or federal courts located in California. Neither party may assign this Agreement without the prior written consent of the other party, except in connection with a corporate reorganization or in connection with a merger, acquisition, or sale of all or substantially all of its business and/or assets. Any assignment in violation of this Section 23 shall be void. Subject to the foregoing, all rights and obligations of the parties under this Agreement shall be binding upon and inure to the benefit of and be enforceable by and against the successors and permitted assigns. This Agreement, the Support Terms and any applicable Supplement is the entire agreement between Customer and Gigamon and supersedes any other communications with respect to the subject matter of this Agreement. Additional or conflicting terms on any purchase order or other document issued by Customer or any



Authorized Channel Partner will have no force or effect. If any provision of this Agreement is held invalid or unenforceable, such provision will be deemed replaced by the provision permitted by law that most closely effectuates the parties' original intent as documented hereunder, and the remainder of this Agreement will continue in full. No waiver by either party of any rights under the Agreement will be effective unless such waiver is in a writing signed by the party against whom enforcement is sought. All notices relating to this Agreement must be in writing and delivered to Gigamon Inc., Attention: Legal Department, 3300 Olcott Street, Santa Clara, CA 95054 or by email to [legal@gigamon.com](mailto:legal@gigamon.com). Notices and will be effective (1) when personally delivered, (2) on the reported delivery date if sent by a recognized international or overnight courier, (3) five business days after being sent by registered or certified mail (or ten days for international mail), or (4) when the intended recipient responds acknowledging receipt if delivered by email.