

Gigamon Technical Support

2021 Holiday Schedule

Service Description

Gigamon offers a broad range of Service and Support programs to help you confidently deploy and maintain Gigamon solutions. The Gigamon technical support team is proud to offer their expertise to help answer questions and guide you through any technical support inquiries you may have during deployment or maintenance of your Gigamon Solution.

For certain Support program levels, such as Basic and Enhanced Product Support and Software Maintenance, the Gigamon technical support team is available weekdays Monday through Friday during 8:00 a.m. – 5:00 p.m. customer business hours, except for regional holidays. The holiday schedule is summarized below per each customer region.

Americas region technical support holiday schedule

- Friday, January 1, 2021
- Monday, January 18, 2021
- Monday, February 15, 2021
- Monday, May 31, 2021
- Friday, July 2, 2021
- Monday, July 5, 2021
- Monday, September 6, 2021
- Thursday, November 25, 2021
- Friday, November 26, 2021
- Friday, December 24, 2021
- Friday, December 31, 2021

Asia Pacific and Japan region technical support holiday schedule

- Friday, January 1, 2021
- Friday, April 2, 2021
- Tuesday, April 6, 2021
- Wednesday, April 14, 2021
- Friday, May 14, 2021
- Monday, August 30, 2021
- Friday, September 10, 2021
- Thursday, October 14, 2021
- Thursday, November 4, 2021
- Friday, November 5, 2021
- Friday, December 24, 2021

Europe, Russia, and Middle East region technical support holiday schedule

- Friday, January 1, 2021
- Friday, April 2, 2021
- Monday, April 5, 2021
- Monday, May 3, 2021
- Monday, May 31, 2021
- Monday, August 30, 2021
- Monday, December 27, 2021
- Tuesday, December 28, 2021

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